



**Community**  
Health Network

Community Hospital Anderson  
1515 North Madison Avenue  
Anderson, Indiana 46011-3453  
765-298-4242 (tel)  
eCommunity.com

January 18, 2007

Dear Community Physician:

As you know, we place great emphasis on quality at Community Hospital Anderson. When I was in practice, I always felt my patients received excellent quality care here and continue to believe that today.

As a physician, we consider you our partner in providing excellent quality. Hopefully you are well aware of the many ways we monitor quality at Community Anderson.

We have recently received some exciting news regarding our quality from the Center for Medicare and Medicaid Services agency (CMS) which is the leading organization that monitors various quality indicators in hospitals across the country.

We were first notified that we had been recognized as a **5 Star** Hospital for both the treatment of heart attack and heart failure. Community Anderson was one of only 5 out of 22 hospitals in central Indiana and the only hospital in Madison County to receive a **5 Star** recognition in either category. The Indiana Heart Hospital in Indianapolis, affiliated with the Community Health Network, was the only hospital in Marion County to receive **5 Star** ratings in both categories as well. The ratings were based on the percentage of patients who received the recommended care for heart attack or heart failure. An article entitled "Hospital Survey Does A Heart Good", which showed the ratings each hospital received, appeared on the front page of the Indianapolis Star on September 28.

We are obviously very proud of this recognition and readily acknowledge that it is the result of great teamwork between our staff and the excellent physicians who are involved in the treatment of heart attack and heart failure.

More recently, we received notification that we are the **3<sup>rd</sup> highest rated hospital in the state of Indiana** for the treatment of not only heart attack and heart failure but pneumonia as well. That rating also put us in the **94<sup>th</sup> percentile, or top 6%, nationally**. This is just another indication of the high quality of care that your patients receive here.

~ O V E R ~

It is our goal to take care of common, yet serious, medical problems uncommonly well. These honors reflect the fact that at Community Anderson, we do just that.

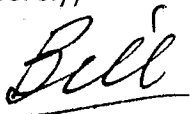
Furthermore, during our recent JCAHO inspection, we received some wonderful compliments from the surveyors. They shared with us that our Cancer Care Center was the best one they had seen in over three years. In addition, they highly recommended that we apply for the Codman Award for the quality improvement made as a result of our processes with respect to the Environment of Care as well as our Healthy Hearts Program. The Codman Award is a prestigious JCAHO award which recognizes achievement by organizations and individuals in the use of process and outcome measures to improve organizational performance and quality of care.

I thought it was important to share this quality update so that you can let your patients know that when they come to Community Anderson, they are receiving some of the **highest quality health care in the nation**. In addition, we want you to know that you and your patients can see our quality indicators online at [www.communityanderson.com](http://www.communityanderson.com).

If at any time you have suggestions on ways we can improve our quality, I hope you will feel free to contact me.

Thanks for being our partners in providing such excellent quality!

Sincerely,

A handwritten signature in cursive script that reads "Bill". The signature is written in black ink and is positioned above the printed name.

William C. VanNess II, MD  
President & CEO